



Joint Task Force

Guantanamo

Honor Bound to Defend Freedom

Sponsorship Guide

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# Mission, Vision, & Guiding Principles

## Mission

JTF-Guantanamo conducts safe and humane care and custody of detained enemy combatants. We conduct interrogation operations to collect strategic intelligence in support of the Global War on Terror. We support law enforcement and war crimes investigations. We are committed to the safety and security of American service members and civilians working inside the wire. We conduct our operations legally and transparently.

## Vision

Our nation is at war and JTF-Guantanamo serves as an integral component of OPERATION Enduring Freedom. We are the model organization for safe and humane enemy combatant detention operations, and for the collection and dissemination of strategic intelligence supporting the Global War on Terror. We operate under the watchful gaze of the nation and the world. We are a strategic asset operated by a highly trained and patriotic team of military and civilian professionals dedicated to supporting our nation's interests in the Global War on Terror.

## Guiding Principles

**LIVE** the core values of our services at all times.

**ALIGN** with USSOUTHCOM, taking our lead from the combatant commander.

**TREAT** the detained enemy combatants in our charge with professionalism and dignity. There is no place in Guantanamo for inhumane, abusive or harassing behavior.

**LEVERAGE** the capabilities of each service to ensure we are staffed, trained and equipped for mission success.

**BUILD** and maintain synergistic relationships with both government and non-government agencies and organizations to strengthen cooperation, teamwork and unity. Recognizing that we will sometimes disagree, we will strive to never be disagreeable.

**CONDUCT** transparent detention and interrogation operations in accordance with established US law and DoD guidelines, directives and procedures.

**CHALLENGE** our greatest asset – the Total Force of Airmen, Soldiers, Sailors, Marines, Coast Guardsmen and civilians – and provide them with the opportunities and resources to achieve their personal and professional goals.

**PRACTICE** good stewardship of resources entrusted to us.

**IMPROVE** continuously our organizational coherence, efficiency and alignment. Be receptive to new approaches outside experts in the field of detention operations and management.

# Education Services

## NAVY COLLEGE OFFICE

[NAVY.COLLEGE.GTMO@USNBGTMO.NAVY.MIL](mailto:NAVY.COLLEGE.GTMO@USNBGTMO.NAVY.MIL)

CHAPEL HILL, BLDG 763, RM 11  
COM: 011.5399.2227 FAX: 3997 DSN: 660  
HOURS OF OPERATION: MON-FRI 1000-1600

The Navy College Program (NCP) provides opportunities to Sailors to earn college degrees by providing academic credit for Navy training, work experience, and off-duty education. The NCP mission is to enable Sailors to obtain a college degree while on active duty. In support of the four R's- Recruiting, Readiness, Retention, and Respect, the NCP signals Navy's commitment to education by improving enlistment appeal, demonstrating Navy service and achieving a college degree are compatible, helping Sailors apply themselves to new situations and challenges and better preparing them for advancement, building up Sailors' self-image, and producing higher quality Sailors.

Email the Navy College Office to request a counseling session and begin your education journey!

**SERVICES:** Navy and Marine Tuition Assistance; SMART information; and Counseling/degree plans.  
Testing: ACT, SAT, GED, and DSST Principles of Public Speaking.

FMI: [WWW.NAVYCOLLEGE.NAVY.MIL](http://WWW.NAVYCOLLEGE.NAVY.MIL).

## VIRTUAL EDUCATION CENTER

[VEC@NAVY.MIL](mailto:VEC@NAVY.MIL)

CPPD, ATTN: VEC, 1905 REGULUS AVE, STE 234, VA BEACH, VA 23461-2009  
COM: 757.492.4684 FAX: 5095 DSN: 492 TOLL FREE: 877.838.1659  
MON-FRI: 0600-2100 EST

The Virtual Education Center (VEC) serves as the Navy College Program's central location for receiving and responding to toll-free telephone, electronic mail, fax, and United States Postal Mail inquiries dealing with all off-duty voluntary education programs and services. The Center also serves as a hub for requesting the [Sailor and Marine Corps American Council on Education Registry Transcript \(SMART\)](#). It provides easy access to and "one-stop shopping" for information on the Navy College Program and existing voluntary education opportunities. The Call Center is open seven days a week, 15 hours a day, staffed by academic advisors, ready to fill your requests for SMART and answer questions about all components of the Navy College Program.

ONLINE ASSISTANCE FORM: [https://www.navycollege.navy.mil/contact\\_us.cfm](https://www.navycollege.navy.mil/contact_us.cfm)

**SPECIAL NOTE ON TESTING:**

Please make arrangements to take the following exams prior to arriving in GTMO. These exams are currently not available in GTMO.

Air Force exams (AFIADL, AIR WAR COLLEGE, ACSC), GRE, GMAT, Miller Analogies, DLPT5, and any online certification exam with Pearson Vue or Prometric.

**COLUMBIA COLLEGE**  
**[GUANTANAMO@CCIS.EDU](mailto:GUANTANAMO@CCIS.EDU)**

CHAPEL HILL, BLDG 763, RM 1  
COM: 011.5399.75555 FAX: 79460  
HOURS OF OPERATION: MON-FRI: 0900-1700

Columbia College offers degree levels from Associates to Masters with over 19 programs and 500 online courses offered each term. There are 5 terms per year; each 8 weeks long.

**NATIONAL TEST CENTER (COLUMBIA COLLEGE): CLEP AND DSST:** To register:

[WWW.CCIS.EDU/GUANTANAMO](http://WWW.CCIS.EDU/GUANTANAMO)

> click on Register for CLEP or DANTES testing. All registrations must be made online by 4 pm the day prior to the test date. Military are authorized to take each of the CLEP and DANTES exams FREE. Military are responsible for all retest & sitting fees. Civilian testing & sitting fees. FEES: CLEP: \$77 DSST: \$80 Sitting fee: \$20

Study Guides: [www.militaryonesource.com](http://www.militaryonesource.com); [www.us.army.mil](http://www.us.army.mil); [www.nko.navy.mil](http://www.nko.navy.mil); [www.my.af.mil](http://www.my.af.mil) or email either Navy College or Columbia College for an electronic copy.

Study Books: GTMO Base Library; internet; [www.cliffnotes.com](http://www.cliffnotes.com); [www.instantcertonline.com](http://www.instantcertonline.com)

**DISTANCE LEARNING PROCTORED EXAMS FOR NON-COLUMBIA COLLEGE STUDENTS:** To register:

[WWW.CCIS.EDU/GUANTANAMO](http://WWW.CCIS.EDU/GUANTANAMO) > Proctor Listing > select campus GUANTANAMO > click on the NTC Reservation Form under Proctor's name. EXAMS MUST BE SCHEDULED AT LEAST 7 DAYS IN ADVANCE TO PREVENT ACCESSIBILITY ISSUES ON TEST DATE. \$20 fee must be paid to Columbia College prior to test date (cashier's check or money order only).

FMI: [WWW.CCIS.EDU/GUANTANAMO](http://WWW.CCIS.EDU/GUANTANAMO)

**PERSONNEL SUPPORT DETACHMENT**

BLDG 760  
MON-FRI 0800-1600

**MILITARY TESTING FOR ALL GTMO COMMANDS:**

PSC(SW/AW) Dale Estridge [Dale.Estridge@usnbgmtmo.navy.mil](mailto:Dale.Estridge@usnbgmtmo.navy.mil) X4460

PS1(AW) Maria Trapela [Maria.Trapela@usnbgmtmo.navy.mil](mailto:Maria.Trapela@usnbgmtmo.navy.mil) X4465

Email both PSC & PS1 a request to take the AFCT, ASVAB, ASTB or OPI.  
No set scheduled date. Tests will be administered 1X per month, as needed. NTE 6 candidates per test date. A special request chit signed by the candidate's chain of command is required prior to any test administration.

**OPI:**

OPI for Language Proficiency

**ASTB:**

ASTB (Aviation Officer Candidate Exam)

**AFCT:**

All services (except Coast Guard) are authorized to take the AFCT.

**ASVAB:**

Navy Personnel are required to complete the ASVAB PREP Course. Once request is received, PSD will forward the Prep Course link.

## Health Care

### **Guantanamo Bay Naval Hospital**

Emergency Room open 24-hours, 7-days a week

Pharmacy: Monday, Tuesday, Thursday, Friday, 0800 – 1630; Wednesday, 0800 – 1300

### **Joint Troop Clinic, 0700 – 1700**

For appointments, call x3395

Sick Call (for acute issues)

Monday: 0700 – 1000, 1300 – 1500

Tuesday: 0700 – 0900, 1300 – 1500

Wednesday: 0700 – 0900

Thursday: 0700 – 0900, 1300 – 1500

Friday: 0700 – 0900, 1300 – 1500

Saturday: 0700 – 1000

Pre-scheduled appointments (non-acute issues)

Tuesday – Friday, 0920 – 1000

PDHA

Navy / Coast Guard Tuesday, 1000 – 1100  
Thursday, 1300 – 1400

Army By appointment only

Physicals By appointment only

Well Women's Exam

Tuesday, 1300 – 1430 by appointment only

### **Dental Sick Call**

Monday, Tuesday, Wednesday, Friday, 0730 – 1030

### **Combat Stress Control**

Building A3206, Telephone x3566

### **SARC**

Telephone x4048, cell x84577

## Hurricane Information / Legal / Library

### Hurricane Information

In the event of a hurricane, your chain of command will issue directives based on the applicable Condition of Readiness. The following agencies can give you information on where to go, what to do, how to be safe, and what supplies you need during a hurricane:

Quarterdeck, x4453

American Red Cross, x5060

Pager for holidays / weekends / after duty hours x4048-1101

Use the list below as a guideline to assemble a personal hurricane kit. If you live in hurricane-resistant housing, you will want this kit in your home. If you do not live in hurricane-resistant housing, you'll need to take this kit to your assigned shelter:

- Three-day supply of nonperishable food
- Three-day supply of water
- Disposable eating utensils
- Manual can opener
- Cooler
- Blanket
- Flashlight
- Alarm clock
- First aid kit
- Toiletries
- Prescription medicine
- Books, cards, games

Do not take valuables, alcohol, electronic devices, or cooking utensils.

### Legal

Building 1451; Telephone x8116

Hours: Monday – Friday 0830 – 1700

The Legal Office assists Troopers with powers of attorney, wills, or other legal matters. Military Justice is collocated with the Legal Office and can be reached at x8118.

### Library

Building 1840; Telephone x4700

Hours: Monday – Saturday 0800 – 2100, Sundays & holidays 1200 – 2100

The base library offers books, free movie check out, and free wireless internet access.

# Lodging

## **Quarters (E-1 – E-7)**

The quarters for the Enlisted, NCO, and Petty Officer Ranks vary depending on the command and availability at the time of arrival. Troopers will have a twin bed; issued linens include: 1 pillow case, 1 pillow, 1 fitted sheet, 1 bed sheet, a mattress pad and blanket. Troopers may bring their own sheets/pillows if desired. In addition, troopers may purchase any of these items at the Navy Exchange (NEX).

**Camp America:** This area consists of a single room that can be occupied by up to six personnel. Depending on the housing density each trooper will have a twin bed and either one or two wall lockers. Each room has a half bath (toilet and sink), a TV, microwave, refrigerator and phone. The camp has four common shower rooms. Laundry facility is on the premises.

**CUZCO Barracks (CB):** This area consists of modular buildings. Each building has two rooms (10' x 11') with a common bath in the middle. Your room will have a twin bed, wardrobe, armoire, TV, microwave, small refrigerator, and phone. Laundry facilities are available.

**Tierra Kay (TK):** This area is a townhouse complex. The housing formula is simple – the number of bedrooms x 2 equals the number of occupants. Troopers will have a twin bed and a wall locker and/or armoire. Troopers share the common living areas, which include: living room, kitchen, laundry, and at least one and a half baths. The townhouse will have a TV, microwave, refrigerator, stove, phone and furniture.

**Bay Hill:** This area consists of modular buildings with two bedrooms with a twin bed and wall locker. Troopers share the common living areas, which include: living room, galley style kitchen, laundry, and a full bath. Each unit will have a TV, microwave, small refrigerator, stove, phone, and furniture.

## **Quarters (E-8 and Above)**

**Windward Loop:** Living quarters range from 2 or 4 bedroom houses, which contains a dresser, nightstand and a full size bed. Issued linens include: 1 pillow case, 1 pillow, 1 fitted sheet, 1 bed sheet, a mattress pad and blanket. Troopers can bring their own linens/pillows. In addition, troopers may purchase any of these items at the NEX. The number of bathrooms varies per house, but plan on sharing. Troopers share the common living areas, which include: living room, kitchen, and laundry. Each house will have a TV, microwave, refrigerator, stove, phone, and dish washer.

**NOTE:** In all JTF-GTMO housing areas, only the main shared living area is required to be supplied with a TV. When available, JTF will supply houses with kitchen facilities with some amenities. However, troopers should not rely solely on JTF supplied items. Troopers can purchase their own, or additional items at the NEX. In addition, daily upkeep/cleanliness of personal living spaces and shared common/living areas is the responsibility of the troopers assigned. Troopers can purchase cleaning supplies from the NEX. Scheduled and unscheduled housing/room inspections are conducted to ensure troopers health, welfare, and safety.

# Military Pay & Defense Travel System

## **Hardship Duty/Imminent Danger Pay**

Per Office of the Under Secretary of Defense memorandum “Imminent Danger Area Designation – Guantanamo Bay Detention Facilities” dated 15 Feb 2007, “effective December 26, 2006, this designates Guantanamo Bay, Cuba, as an imminent danger area for Imminent Danger Pay (IDP) purposes for Service members performing duties within the Joint Task Force-Guantanamo Bay detention facilities. The maximum combined Hardship Duty Pay-Location (HDP-L) and Imminent Danger Pay payable to an individual member for performing duties in the area designated by this memorandum, is a total of \$325 per month: \$100 per month for HDP-L and \$225 per month for IDP. As a matter of policy, HDP-L shall not exceed \$100 per month if a member is also being paid IDP.” Members qualify for this pay upon arrival to Guantanamo Bay, Cuba.

## **Daily Incidental Expense Payment**

Service members who receive meal cards and billeting at no cost earn \$3.50 per day for incidental expenses. Those who PCS to Guantanamo Bay, Cuba do not receive meal cards nor the incidental rate.

## **Family Separation Allowance (FSA)**

FSA is paid to military members deployed away from their permanent duty station for more than 30 days (and the members’ dependents are not residing at Guantanamo Bay, Cuba. The following members can claim FSA:

- Members with dependents
- Members married to another military member (only one member can receive the allowance)
- Members that are eligible for Basic Allowance for Housing for their child/en

## **Other Military Pay Guidance**

Pre-deployment military pay briefings and processing vary among branches of service and individual units. The above pay entitlements, as well as the TDY costs to Guantanamo Bay, Cuba, can be paid while the member is deployed here, or the member may choose to file for and be paid after the deployment upon return to home station. Check with your home station military pay/finance office if you need assistance. For members of the 525th Military Police Battalion, contact your local finance personnel for assistance.

## **Defense Travel System (DTS)**

JTF-GTMO personnel use DTS to prepare temporary duty travel orders and to file related travel reimbursement vouchers. Ask your unit leadership for DTS focal points if required to travel for temporary duty.

## Morale, Welfare, & Recreation

### Activities at GTMO

Beaches – Snorkeling, scuba diving (w/certification), spear fishing (must take a test) and pier fishing

Bingo (x75503) – Windjammer Ballroom  
Sun, Tues, & Thurs, 1830

Boat Rentals (x2345) – MWR Marina located by CBQ – kayaks, power boats, sailboats (must have boat license to rent a boat, to obtain license; contact Marina staff)  
Mon – Fri, 0800 – 2000  
Sat & Sun, 0600 – 2000

Bowling (x2118) – Located on Recreation Dr across from Denich Gym  
Mon – Thurs, 1700 – 2300  
Friday, 1700 – 2400  
Sat, 1230 – 2400  
Sun, 1230 – 2200

Ceramics Shop (x74795) – on Sherman Dr. before the turn to McCalla Hangar  
Tues – Fri, 1600 – 2100  
Sat & Sun, 1200 - 2100

### Fitness and Pools

Denich Gym(x77262)  
Mon – Fri, 24 hours  
Sat, 0500 – 2400  
Sun, 0900 – 2100  
Holidays, 1000 – 1800

Marine Hill Gym  
Mon – Fri, 0500 – 2200  
Sat & Sun, 0900 – 2100  
Holidays, 1000 – 1800

Camp Bulkeley Gym  
Mon – Fri, 0500 – 2200  
Sat, 0800 – 2000  
Sun, 1200 – 2000  
Holidays, 1000 – 1800

Windjammer Pool  
Mon – Sat, 0900 – 1800  
Sun/Holidays, 1000 – 1800

Marine Hill Pool

Mon – Fri, 0500 – 2000

Sat/Sun/Holidays, 1000 – 1800

Golf Course (x77288) – Located on Kittery Beach Rd.

9-Hole Golf or 9-Hole Disc Golf

Daily, 0700 – 1900

Liberty (Single Sailor Program) – Pool Tables/Ping Pong/TV/Video Games/Special Events

Deer Point (inside Bldg 1670) (x2010)

Mon – Fri, 1600 – 2400

Sat & Sun, 0900 – 2400

Marine Hill (x77421)

Mon – Thurs, 1100 – 2400

Friday, 1100 - 0200

Saturday, 0900 – 0200

Sunday, 0900 - 2400

Tierra Kay (x78402) and Camp America (x79829)

Open 24 hours

Lighthouse Museum – Located on Sherman Dr. between Phillips Park and Cable Beach, to check out the key, contact Mike McCord at x4662

Movies – FREE newly released movies at Downtown and Camp Bulkeley Lyceums

Movie times determined by sunset

7pm in winter and 8pm in summer

Double Features on Fridays and Saturdays

Older movies show at the Clipper Club on Leeward side

Northeast Gate Tour(not run by MWR)

3rd Friday of every month, 11:15 departure from Marine Hill, bus provided

To sign up or for more info call x2344

Paintball – Located off Sherman Dr. across from Marine Hill

Sun, 1300 – 1700

Other days by appointment (x77288)

Woodworking Shop – located next to Ceramics Shop off of Sherman Dr., must take safety class

Tues – Fri, 1700 – 2100

Sat & Sun, 1400 - 2100

Marina – Located off Sherman Dr. near the BOQ, x2345

Mon – Thurs, 0800 – 2000, Fri 0800 – 2100, Sat & Sun, 0600 – 2100



## Religious Services

### Catholic

Tue-Fri 1730 Mass  
 Thursday 1900 Bible Study  
 Saturday 1630 Confessions  
 1700 Vigil Mass  
 Sunday 0900 Mass  
 1000 RCIA

### Protestant

Sunday 0945 Sunday School  
 1100 Worship Service  
 Wednesday 1830 Men's Bible Study  
 Thursday 1830 Women's Bible Study

### Church of Jesus Christ of Latter Day Saints

Sunday 1000 Sunday Sacrament  
 (Sanctuary A)  
 1100 Priesthood (RM 8)  
 1100 Relief Society (RM 16)

### Gospel

Sunday Church 1300 Worship Svc & Children's  
 Tuesday 1700 Women's Ministry (RM 17)  
 Wednesday 1830 Bible Study (Sanctuary A)  
 Friday 1700 Men's Fellowship (RM 17)

### GTMO Bay Christian Fellowship

Sunday 1800 Worship Service\*  
 2000 Small Group Fellowship  
 Friday 1900 Bible Study (Sanctuary A)

### Iglesia Ni Cristo

Sunday 0530 Worship Service (Sanct. B)  
 Thursday 2100 Bible Study

### Islamic

Friday 1315 Service (Sanctuary C)

### Lord Reigns International

Sunday 0730 Worship Service (RM 17)  
 Wednesday 1930 Worship & fellowship &  
 Prayer

### Pentecostal Gospel Temple

Sunday 0800 Worship Service (Sanct. D)  
 1700 Evening Service

### Protestant Liturgical

Sunday 1000 Service (Sanctuary B)

### Seventh Day Adventist

Saturday 1100 Divine Service (Sanct. B)  
 1630 Bible Study  
 1830 Worship

### Jehovah Witness

Sunday 1400 Service (RM 8)

### Church of Christ

Sunday 1000 Service (RM 17)

### United Jamaican Fellowship Bldg. 1036

Sunday 1000 Sunday School  
 1100 Service (Sanctuary B)

### Friends of Bill/Friends of Lois (AA)

M, W and Sat. 1830 Meeting (call 2323 FMI)

# Restaurants / Galleys

## Galleys

### Seaside Galley (x7692)

Breakfast: 0430 – 0730

Lunch: 1100 – 1300

Dinner: 1630 – 1830

Midnight: 2300 – 0100

### Gold Hill Galley (x2229)

Breakfast: 0600 – 0800

Lunch: 1100 – 1300

Dinner: 1630 – 1830

Midnight: 2300 – 0100

### Navy Hospital Galley (x2330)

Breakfast (Mon – Fri): 0615 – 0815

Lunch (Mon – Sat): 1100 – 1300

Dinner (Mon – Sat): 1630 – 1730

Breakfast on Saturdays, 0700-0900; breakfast on Sundays, 0700 – 1100

### Kittery Cafe

Breakfast: 0600 – 0800

Lunch: 1030 – 1330

Dinner: 1630 – 1830

Midnight: 2400 – 0200

## Restaurants

### Pizza Hut in Windjammer Club (x77252)

Mon – Thurs, 1100 – 2200

Fri, 1100 – 2300

Sat, 1700 – 2300

Sun, 1700 – 2200

### Bayview (catering x2046, restaurant x75604)

Thurs (Mongolian BBQ Night), 1800 – 2100

Fri – Sat, 1800 – 2100

Sun Brunch, 1000 - 1400

Jerk House (x2535)

Sun – Thurs, 1700 – 2100

Fri – Sat, 1700 – 2200

Caribbean Coffee and Cream (Starbuck's Coffee and Breyer's Ice Cream) x77859

Mon – Sat, 0600 – 2200

Sun, 1300 – 2200

KFC/Taco Bell/A&W Express (x75896 – large chicken orders can be called in)

Mon – Thurs, 1030 – 2200

Fri – Sat, 1030 - 2300

### **Bars**

Rick's Lounge (Officer's Club) @ the Bayview x2132

Wed – Thurs, 1700 – 2330

Fri – Sat, 1700 – 0130

Goat Locker (CPO Club - enlisted E7 and up) x2079

Wed – Thurs, 1700 – 2400

Fri – Sat, 1500 - 0200

Tiki Bar (All Hands) x75797

Thurs, 1600 – 2400

Fri, 1600 – 0130

Sat, 1700 – 0130

O'Kelly's Irish Pub (All Hands) inside Windjammer x75503

Mon – Thurs, 1700 – 2400

Fri, 1700 – 0200

Sat, 1200 – 0200

Sun, 1200 – 2400

Windjammer Club (All Hands - dance music) x75503

Fri – Sat, 1800 - 0200

## Rotator Flight Information

J4 Passenger Travel Office, Bldg M611  
Customer service hours are M-F 0830-1100 & 1300-1700  
Rotator Travel – DSN 660-3011

The J4 Passenger Travel Office is the central point for official and unofficial travel for JTF personnel currently stationed at GTMO. For those that are planning on taking leave and traveling off the island please ensure that the following steps have been accomplished for smooth travels to and from Guantanamo Bay. First, complete your leave paperwork. If you plan on traveling on the Rotator please stop by the J-4 Passenger Travel Office located in Bldg M611 (two buildings down from SCSI). Our travel manager will need a copy of your completed leave paperwork to book you a seat. For military personnel the price for a one way ticket to Jacksonville is \$236 and to Norfolk is \$338. Return flights will cost the same.

Another means of traveling to the states on leave is Space Available (Space-A). This benefit allows you to travel at a minimal cost, but only if there are seats that have not been reserved on the flight. To signup for Space Available travel contact the Air Mobility Command (AMC) Terminal. Unfortunately AMC regulations only allow the service member to sign up for the Space Available roster on your leave check out date. Lastly, keep in mind that it is also against AMC regulations (AMCI 24-101) to reserve a seat on the rotator and cancel your reservation within the 24 hour period prior to the flight and then sign up for space available seating.

Below is additional information for the Rotator:

### **AMC Rotator**

- Arrives at GTMO Sat & every other Tues
- 2 checked bags not to exceed 70 lbs each + carry on
- \$236 one way to Jacksonville Naval Air Station, Jacksonville Florida
- \$338 one way to Norfolk Naval Air Station, Norfolk Virginia

## Transportation

Transportation options are limited at Guantanamo Bay. Very few individuals have rental cars in the JTF. Shuttle buses are available seven days a week from 5 AM to 1 AM daily. "GTMO specials" or used cars are advertised for sale in the NAVSTA Gazette or you can find cars for sale in the NEX used car lot. A Military Exchange Car Sales office is located in the NEX atrium. Not all JTF personnel (depends on length of deployment) are eligible to purchase vehicles on GTMO through NEX Car Sales. Personnel with 180-day or longer deployments are eligible for NEX new car purchases to be delivered in-CONUS following deployment. See NEX Car Sales for more info.

The Naval Station is separated by Guantanamo Bay. A ferry and utility boat provide transportation to and from the Leeward and Windward sides of the base. Ferry schedules are posted in JTF paper "The Wire" and at the ferry landings on both sides of the base and appear on the "roller" cable channel 4.

## TV & Internet Services / JTF Newsletter

### Phoenix Cable TV Services

Building 1036-C, located next to GTMO Radio Station, Telephone x2510

Hours: Monday – Friday 0800-1600; closed holidays

<b>Available Services</b>	<b>Monthly</b>	<b><u>Deposits</u></b>
Basic Service	\$35.00	\$75.00
Basic with 1 movie channel	\$44.00	\$84.00
Basic with 2 movie channels	\$52.00	\$92.00
Basic with 3 movie channels	\$60.00	\$100.00
Basic with 4 movie channels	\$68.00	\$108.00
First Movie Channel	\$9.00	
Additional Movie Channels	\$8.00	
Additional Converter Boxes	\$11.00	
Reactivation fee for cable	\$15.00	
Converter deposit	\$25.00	
Remote deposit	\$5.00	
Subscriber fee new accounts	\$10.00	
Additional outlet	\$30.00	

### SCSI Internet Services

Building N609, Telephone x77362

Hours: Monday – Friday 0800-1630; closed holidays

Monthly: \$59.95

Installation & setup fee plus 1st month: \$99.95

Reactivation fee: \$20.00

Service calls: \$35.00/hr (if subscriber misuse)

Lost or damaged equipment:

Cable box: \$150.00

Remote: \$25.00

Internet modem: \$250.00

Modem supply cord: \$10.00

USB/Ethernet cable: \$10.00

### JTF Newsletter

*The Wire*, the JTF-GTMO newsletter, is located on the top page of the JTF-GTMO intranet.

Type <https://intranet/> in your internet browser.

## Terminology / Joint Acronyms

Right seat, left seat = turn over time in a job between current person and replacement

Troopers = Term for all JTF personnel, regardless of branch of service

CSG – Commissions Support Group

DH – Detention Hospital

GTMO – Guantanamo Bay

HHC – Headquarters Company

J1 – Manpower, Personnel, and Administration

J2 – Intelligence and Security

J3 – Operations and Plans

J4 – Logistics

J6 – Communications

J8 – Comptroller

JAS – Joint Aid Station

JDG – Joint Detention Group

JIG – Joint Intelligence Group

JMG – Joint Medical Group

JPC – Joint Personnel Center

JPRC – Joint Personnel Reception Center

JSMART – Joint Stress Mitigation and Restoration Team

JTF – Joint Task Force

NAVSTA – Naval Station

NEGB – Naval Expeditionary Guard Battalion

# United States Armed Forces Insignia

COMMISSIONED				
ARMY	AIR FORCE	NAVY	MARINE CORPS	COAST GUARD
GENERAL OF THE ARMY (GA)	GENERAL OF THE AIR FORCE (AF)	FLEET ADMIRAL (FA)	NOT USED IN USMC	NOT USED IN USCG
GENERAL (GEN)	GENERAL (GEN)	ADMIRAL (ADM)	GENERAL	ADMIRAL (ADM)
LIEUTENANT GENERAL (LTG)	LIEUTENANT GENERAL (LTGEN)	VICE ADMIRAL (VADM)	LIEUTENANT GENERAL (LTGEN)	VICE ADMIRAL (VADM)
MAJOR GENERAL (MG)	MAJOR GENERAL (MAJGEN)	REAR ADMIRAL (RADM)	MAJOR GENERAL (MAJGEN)	REAR ADMIRAL (RADM)
BRIGADIER GENERAL (BG)	BRIGADIER GENERAL (BGEN)	REAR ADMIRAL LOWER (RADML)	BRIGADIER GENERAL (BGEN)	REAR ADMIRAL LOWER (RADML)
COLONEL (COL)	COLONEL (COL)	CAPTAIN (CAPT)	COLONEL (COL)	CAPTAIN (CAPT)
LIEUTENANT COLONEL (LTCOL)	LIEUTENANT COLONEL (LTCOL)	COMMANDER (CDR)	LIEUTENANT COLONEL (LTCOL)	COMMANDER (CDR)
MAJOR (MAJ) (GOLD)	MAJOR (MAJ) (GOLD)	LIEUTENANT COMMANDER (LCDR) (GOLD)	MAJOR (MAJ) (GOLD)	LIEUTENANT COMMANDER (LCDR) (GOLD)
CAPTAIN (CAPT)	CAPTAIN (CAPT)	LIEUTENANT (LT)	CAPTAIN (CAPT)	LIEUTENANT (LT)
1ST LIEUTENANT (1ST LT)	1ST LIEUTENANT (1ST LT)	LIEUTENANT JUNIOR GRADE (LTJG)	1ST LIEUTENANT (1ST LT)	LIEUTENANT JUNIOR GRADE (LTJG)
2ND LIEUTENANT (2ND LT) (GOLD)	2ND LIEUTENANT (2ND LT) (GOLD)	ENSIGN (ENS) (GOLD)	2ND LIEUTENANT (2ND LT) (GOLD)	ENSIGN (ENS) (GOLD)

WARRANT				
ARMY	NAVY	MARINE CORPS	COAST GUARD	
CHIEF WARRANT OFFICER 5 (CW05)	NOT USED IN USN	CHIEF WARRANT OFFICER 5 (CW05)	NOT USED IN USCG	
CHIEF WARRANT OFFICER 4 (CW04)	CHIEF WARRANT OFFICER 4 (CW04)	CHIEF WARRANT OFFICER 4 (CW04)	CHIEF WARRANT OFFICER 4 (CW04)	
CHIEF WARRANT OFFICER 3 (CW03)	CHIEF WARRANT OFFICER 3 (CW03)	CHIEF WARRANT OFFICER 3 (CW03)	CHIEF WARRANT OFFICER 3 (CW03)	
CHIEF WARRANT OFFICER 2 (CW02)	CHIEF WARRANT OFFICER 2 (CW02)	CHIEF WARRANT OFFICER 2 (CW02)	CHIEF WARRANT OFFICER 2 (CW02)	
WARRANT OFFICER 1 (WO1)	NO LONGER USED IN USN	WARRANT OFFICER 1 (WO1)	NOT USED IN USCG	
ENLISTED				
ARMY	AIR FORCE	NAVY	MARINE CORPS	COAST GUARD
SERGEANT MAJOR OF THE ARMY (SMA)	CHIEF MASTER SERGEANT OF THE AIR FORCE (CMSAF)	MASTER CHIEF PETTY OFFICER OF THE NAVY (MCPON)	SERGEANT MAJOR OF THE MARINE CORPS (SGTMAJMC)	MASTER CHIEF PETTY OFFICER OF THE COAST GUARD (MCPCCG)
COMMAND SERGEANT MAJOR (CSM)	CHIEF MASTER SGT (CMSGT)	FLEET COMMAND MASTER CHIEF PETTY OFFICER	SERGEANT MAJOR (SGTMAJ)	MASTER CHIEF PETTY OFFICER (MCP)
1ST SERGEANT (1ST SGT)	SR MASTER SERGEANT (SMSGT)	SENIOR CHIEF PETTY OFFICER (SCPO)	1ST SERGEANT (1ST SGT)	SENIOR CHIEF PETTY OFFICER (SCPO)
SERGEANT FIRST CLASS (SFC)	MASTER SERGEANT (MSGT)	CHIEF PETTY OFFICER (CPO)	GUNNERY SERGEANT (GYSGT)	CHIEF PETTY OFFICER
STAFF SERGEANT (SSGT)	TECH SERGEANT (TSGT)	PETTY OFFICER 1ST CLASS (PO1)	STAFF SERGEANT (SSGT)	PETTY OFFICER 1ST CLASS (PO1)
SERGEANT (SGT)	STAFF SERGEANT (SSGT)	PETTY OFFICER 2ND CLASS (PO2)	SERGEANT (SGT)	PETTY OFFICER 2ND CLASS (PO2)
CORPORAL SPECIALIST (SP4)	SENIOR AIRMAN (SRA)	PETTY OFFICER 3RD CLASS (PO3)	CORPORAL (CPL)	PETTY OFFICER 3RD CLASS (PO3)
PRIVATE FIRST CLASS (PFC)	AIRMAN 1ST CLASS (A1C)	SEAMAN (SN)	LANCE CORPORAL (LCPL)	SEAMAN (SN)
PRIVATE (PV2)	AIRMAN (AMN)	SEAMAN APPRENTICE (SA)	PRIVATE 1ST CLASS (PFC)	SEAMAN APPRENTICE (SA)
NO INSIGNIA	NO INSIGNIA	SEAMAN RECRUIT (SR)	NO INSIGNIA	SEAMAN RECRUIT (SR)

## Important Contact Phone Numbers

For free morale phone calls, dial 2800 and have your PIN ready.

There is no country code to dial Cuba via DSN; your work number is simply 660-XXXX

To receive calls from the US, have your party dial 011-5399-7XXXX

Air Terminal	6204
American Red Cross	5060
After-hours cell	84150
AT&T Operator	2935
NAVSTA Badge Office	4046
Base Auto Insurance	5579
Base Operator	2000
Beauty Shop	74764
Cable Company	2510
NEX Car Rental	74316
Chapel	2323
Columbia College	75555
Commissary	4911
Community Bank	75116
Dental Clinic	72239
Directory Information	2000
Dive Shop	75336
Emergency	911
Finance	2116
Fleet & Family Support	4141
Harbor Patrol	7086
Hospital Appointments	72110
Legal (JTF)	8110
Library	4700
Lodging	3103
Media Scan	3183
Marina	2345
Navy Federal Credit Union	74333
NEX	74119
Phoenix Cable	2510
Plant Nursery	2090
Radio Station	2351
Sexual Assault Victim Advocate	42273 or ICARE
Security	4105
SPRINT Operator	2945
Treasures & Trivia	74860
Vehicle Dispatch	4539